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ADMINISTRATION CHARGES 2022/3

CANCELLATIONS AND NO SHOWS

At Booker Gliding Club, almost all the instructors and tug pilots are members giving up their time to help trial lessons, course students and other club members discover gliding. No-shows and late cancellations not only inconvenience the volunteers, they also take up space in the diary when we could have been flying with someone else. We therefore have a scale of charges to encourage our customers to stick to the bookings they have made.

To avoid these charges please let us know in good time if you need to make a change to your booking.

If we have to change a booking because of poor weather then no administration charges apply.

CHARGES

Trial lessons

Date change with less than 7 days' notice - £15

Non-arrival for a booked lesson - forfeit flight or pay £30 to re-book

Intro / Flexi course

Date change with less than 7 days' notice - £20

Non-arrival for booked session - loss of 2000ft from aerotow credit included in course

5 Day course

Date change with less than 7 days' notice – loss of 6,000ft of aerotow credit included in course

Non-arrival for booked course – loss of 12,000ft of aerotow credit included in course

These charges also apply to Trial Lessons and Courses for which a Gift Voucher has been issued.

GIFT VOUCHER VALIDITY

The validity of a Gift Voucher will only be extended in exceptional circumstances and at the absolute discretion of Booker Gliding Club. There is an admin fee of £20 for extensions.

EXPIRY OF COURSE MEMBERSHIP

Course membership is valid from the date of the first flight and all flying should be completed within this period. Aerotow not used during the period of course membership may be carried forward by the purchase of club membership within the course membership period. Non-purchase of membership will invalidate any remaining aerotow.